

# Seeking Your Feedback

## From the Executive Director

ATIC wishes our members across all State and Territory Tourism Industry Council's a safe and restful Christmas after what's been such a challenging year.

This Edition, our last for 2020, focuses on some important issues which seek your feedback to support ATIC's ongoing advocacy efforts with the Federal Government into 2021. These relate to:

- The cost and accessibility of business Insurance products
- The status of the Working Holiday Maker Program
- Potential eligibility for the COVID-19 Consumer Travel Support Program.

We acknowledge this is a very busy period with summer school holidays and the Christmas/New Year period as well as the ongoing issues surrounding COVID-19.

Your contribution to our important industry survey on business insurance products is sought. It follows the significant Australian Small Business & Family Ombudsman Insurance Inquiry Report, where its findings are now before the Federal Government for future consideration. A link to the Report is provided.

TRA's survey into the WHM Program will soon close and we welcome your contribution before its closure. Some TIC members may be eligible for the new COVID-19 Consumer Travel Support Program and further information is available through the link provided.

*Simon Westaway, Executive Director, ATIC*



### ATIC is endorsing the QTIC developed survey around the important issue of insurance and its current impact on the industry.

Sourcing insurance cover has emerged as a significant challenge in the economic recovery of tourism businesses across Australia.

The Queensland Tourism Industry Council (QTIC) is currently facilitating a project that seeks to identify the specific issues of concern in relation to insurance for tourism and hospitality businesses in QLD and nationally.

The goal of the project is to identify and highlight the challenges faced by all parties and in turn explore potential solutions to improve financial and operational viability of all businesses involved. The project's first phase is planned to be completed in June 2021.

QTIC is currently seeking input from all tourism and hospitality businesses and other stakeholders who are involved in risk management.

This national survey is seeking information and case studies for inclusion in the initial research phase of the project.

Please click on the link to complete the survey.

[Complete Survey](#)

### Are you an employer of seasonal or casual workers?



Austrade has commissioned Flinders University to run a **survey** telling government how Australia's Working Holiday Maker (WHM) program is addressing skill needs in regional Australia.

If you have employed or tried to employ Working Holiday Makers recently, you are invited to take part in a short survey by clicking on the link [here](#).

The survey closes on **Wednesday 23 December 2020**.



### Australian Small Business & Family Ombudsman Insurance Inquiry Report

- [Australian Small Business and Family Enterprise Ombudsman- Insurance Inquiry.](#)
- [Insurance market failure a national crisis killing small business: report | Australian Small Business and Family Enterprise Ombudsman](#)

## COVID-19 Consumer Travel Support Program

Applications for the Federal Government's COVID-19 Consumer Travel Support Program is now open and your business, if a tour arranging service or travel agency, may be eligible.

There is a range of criteria to meet for the one-off taxable grant which is an online application process through the Services Australia Business Hub.

To learn more about the Grant Program visit this link which includes the process for application.

**COVID-19 Consumer Travel Support Program - Austrade**

## Borders Update (as at 20 December 2020)

	Border Status	Scale of Opening	Hotspots	Remaining
NSW	OPEN	OPEN	SYD (N/B) Central Coast	N/A
VIC	OPEN	OPEN	SYD & Central Coast	N/A
ACT	OPEN	OPEN	SYD & Central Coast	N/A
NT	OPEN	OPEN	NSW	N/A
Queensland	OPEN	OPEN	NSW – Permit Sydney	N/A
South Australia	OPEN	OPEN	SYD & Central Coast	N/A
Tasmania	OPEN	OPEN	NSW	N/A
Western Australia	OPEN	OPEN	NSW SA (restrictions)	N/A
INTERNATIONAL	CLOSED	Hard border		Hard closed
	Trans Tasman bubble	16 October – partial NSW/ACT/NT/SA/VIC/TAS/QLD – OPEN		NZ one-way

## Recent ATIC Media

- [Trans Tasman Bubble – Nine Fairfax](#)
- [Trans Tasman Bubble – Australian Financial Review](#)
- [COVID Economy – Nine Fairfax](#)
- [Domestic Borders - The Australian](#)
- [Domestic Borders- The Australian](#)
- [Birmingham Out, Tehran In- Travel Daily](#)

## ATIC Communications

- [Media Statement: ATIC Welcomes New Federal Tourism Minister](#)
- [Media Statement: Domestic Tourism needs certainty to open borders](#)
- [ATIC Member Update- Edition 10](#)
- [National Visitor Survey – September 2020](#)



## Quality Tourism Framework



The [Quality Tourism Framework \(QTF\)](#) is a business pathway to support the continuous growth and development of an Australia tourism business.

### Quality Tourism Accreditation

The Quality Tourism Accredited Business logo signifies quality assurance and the delivery of quality tourism experiences.

## COVID-19 Clean Module

The complimentary COVID-19 Clean Practising Business module is offered through the QTF and is recognised as meeting the WTTC Safe Protocols



[Click here to learn more](#)



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